Annexure A

Escalation Matrix of Elios Financial Services Pvt. Ltd.

Stock Broking – SEBI Registration No.: INZ000306737

Research Analyst - SEBI Registration No.: INH000023153

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Ms. Smruti Shah	2nd Floor, Office No. 201, AT By AGM Vijaylaxmi Venture, Mahakali Caves Road, Andheri East, Mumbai – 400093.	+91 22 6940 1125	helpdesk@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
Head of Customer care	Mr. Vipul Mehta	2nd Floor, Office No. 201, AT By AGM Vijaylaxmi Venture, Mahakali Caves Road, Andheri East, Mumbai – 400093.	+91 22 6940 1124	vipul.mehta@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
Compliance Officer	Ms. Vrinda Ganve	2nd Floor, Office No. 201, AT By AGM Vijaylaxmi Venture, Mahakali Caves Road, Andheri East, Mumbai – 400093.	+91 22 6940 1102	compliance@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
CEO	Mr. Anand Singh	2nd Floor, Office No. 201, AT By AGM Vijaylaxmi Venture, Mahakali Caves Road, Andheri East, Mumbai – 400093.	+91 22 6940 1101	anand.singh@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
Principal Officer	Mr. Sham Chandak	2nd Floor, Office No. 201, AT By AGM Vijaylaxmi Venture, Mahakali Caves Road, Andheri East, Mumbai – 400093.	+91 22 6940 1123	sham.chandak@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI : https://scores.sebi.gov.in/ or

NSE : https://investorhelpline.nseindia.com/NICEPLUS/ or

BSE : https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Annexure B

KMP Details of Elios Financial Services Pvt. Ltd.

Sr. No.	Name of the Individual	Designation	Contact Number	Email Id
1	Mr. Anand Singh	CEO / Designated Director	+91 22 6940 1101	directors@eliosfin.com
2	Mrs. Juhi Singh	Designated Director	+91 22 6940 1100	directors@eliosfin.com