

ELIOS FINANCIAL SERVICES PRIVATE LIMITED

STOCKBROKER: INZ000306737

Member of National Stock Exchange of India Ltd-90283 & BSE Ltd-6791

RESEARCH ANALYST: INH000023153

BSE Enlistment No. 6678

INDEX

Sr. No.	Details
1.	Escalation Matrix
2.	Grievance Redressal Mechanism

ELIOS FINANCIAL SERVICES PRIVATE LIMITED

SEBI Stock-Broker Reg. No: INZ000306737 Member of National Stock Exchange of India Ltd-90283 & BSE Ltd-6791

SEBI Registered Research Analyst: INH000023153, BSE Enlistment No. 6678

Registered Office: S6-3 6th floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East). Mumbai - 400 093

Corporate Office: S6-3 6th floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East). Mumbai - 400 093

Telephone: +91 22 6940 1100 **Email:** info@eliosfin.com **CIN:** U65999MH2021PTC366417 **Website:** <https://www.eliosfin.com/>

Annexure A

Escalation Matrix of Elios Financial Services Pvt. Ltd.

Stock Broking – SEBI Registration No.: INZ000306737

Research Analyst - SEBI Registration No.: INH000023153

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Ms. Smruti Shah	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1125	helpdesk@eliosfn.com	Mon to Fri 9.30 AM – 5.30 PM
Head of Customer care	Mr. Vipul Mehta	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1124	helpdesk@eliosfn.com	Mon to Fri 9.30 AM – 5.30 PM
Compliance Officer	Ms. Vrinda Ganve	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1102	compliance@eliosfn.com	Mon to Fri 9.30 AM – 5.30 PM
CEO	Mr. Anand Singh	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1101	anand.singh@eliosfn.com	Mon to Fri 9.30 AM – 5.30 PM
Principal Officer	Mr. Sham Chandak	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1123	sham.chandak@eliosfn.com	Mon to Fri 9.30 AM – 5.30 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI : <https://scores.sebi.gov.in/> or

NSE : <https://investorhelpline.nseindia.com/NICEPLUS/> or

BSE : <https://bsecrec.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Annexure B

KMP Details of Elios Financial Services Pvt. Ltd.

Sr. No.	Name of the Individual	Designation	Contact Number	Email Id
1	Mr. Anand Singh	CEO / Designated Director	+91 22 6940 1101	directors@eliosfin.com
2	Mrs. Juhi Singh	Designated Director	+91 22 6940 1100	directors@eliosfin.com

Elios Financial Services Pvt. Ltd.

Stock-Broker - SEBI Registration No.: INZ000306737

Exchange Membership Codes: BSE – 6791 | NSE – 90283

Research Analyst – SEBI Registration No.: INH000023153

DISPLAYING OF INFORMATION REGARDING SEBI COMPLAINT REDRESS SYSTEM (SCORES).

This has reference to SEBI letter dated July 3, 2019, BSE circular Ref. No. 20190704-44, NSE circular Ref. No. NSE/ISC/2019/4 dated July 4, 2019 (for Exchanges) and SEBI circular Ref. No. SEBI/HO/MIRSD/MIRSD-PoD/P/CIR/2025/81 dated June 6, 2025 (recent updated framework for Research Analysts) related to SEBI Complaint Redress System (SCORES).

SCORES is an online platform designed to help investors to lodge their complaints, pertaining to securities market, online with SEBI against listed companies and SEBI registered intermediaries. All complaints received by SEBI against listed companies and SEBI registered intermediaries are dealt through SCORES.

For Filing of complaints on SCORES – Easy & quick

a. Register on SCORES portal 2.0 (link: <https://scores.sebi.gov.in>)

b. Mandatory details for filing complaints on SCORES:

- Name, PAN, Address, Mobile Number, Email ID

c. Benefits:

- Effective communication
- Speedy redressal of the grievances

To lodge a complaint on SMART ODR PORTAL: <https://smartodr.in/login>

Disclaimer: 'Investments in securities market are subject to market risk, read all the related documents carefully before investing.'