

**Annexure A**

**Escalation Matrix of Elios Financial Services Pvt. Ltd.**

**Stock Broking – SEBI Registration No.: INZ000306737**

**Research Analyst - SEBI Registration No.: INH000023153**

| Details of            | Contact Person   | Address                                                                                        | Contact No.      | Email Id                                                                 | Working hours                   |
|-----------------------|------------------|------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------|---------------------------------|
| Customer care         | Ms. Smruti Shah  | S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093. | +91 22 6940 1125 | <a href="mailto:helpdesk@eliosfin.com">helpdesk@eliosfin.com</a>         | Mon to Fri<br>9.30 AM – 5.30 PM |
| Head of Customer care | Mr. Vipul Mehta  | S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093. | +91 22 6940 1124 | <a href="mailto:vipul.mehta@eliosfin.com">vipul.mehta@eliosfin.com</a>   | Mon to Fri<br>9.30 AM – 5.30 PM |
| Compliance Officer    | Ms. Vrinda Ganve | S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093. | +91 22 6940 1102 | <a href="mailto:compliance@eliosfin.com">compliance@eliosfin.com</a>     | Mon to Fri<br>9.30 AM – 5.30 PM |
| CEO                   | Mr. Anand Singh  | S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093. | +91 22 6940 1101 | <a href="mailto:anand.singh@eliosfin.com">anand.singh@eliosfin.com</a>   | Mon to Fri<br>9.30 AM – 5.30 PM |
| Principal Officer     | Mr. Sham Chandak | S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093. | +91 22 6940 1123 | <a href="mailto:sham.chandak@eliosfin.com">sham.chandak@eliosfin.com</a> | Mon to Fri<br>9.30 AM – 5.30 PM |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI : <https://scores.sebi.gov.in/> or

NSE : <https://investorhelpline.nseindia.com/NICEPLUS/> or

BSE : <https://bsecreg.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

**Annexure B**

**KMP Details of Elios Financial Services Pvt. Ltd.**

| Sr. No. | Name of the Individual | Designation               | Contact Number   | Email Id                                                           |
|---------|------------------------|---------------------------|------------------|--------------------------------------------------------------------|
| 1       | Mr. Anand Singh        | CEO / Designated Director | +91 22 6940 1101 | <a href="mailto:directors@eliosfin.com">directors@eliosfin.com</a> |
| 2       | Mrs. Juhi Singh        | Designated Director       | +91 22 6940 1100 | <a href="mailto:directors@eliosfin.com">directors@eliosfin.com</a> |