

Annexure A

Escalation Matrix of Elios Financial Services Pvt. Ltd.

Stock Broking – SEBI Registration No.: INZ000306737

Research Analyst - SEBI Registration No.: INH000023153

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Ms. Smruti Shah	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1125	helpdesk@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
Head of Customer care	Mr. Vipul Mehta	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1124	helpdesk@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
Compliance Officer	Ms. Vrinda Ganve	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1102	compliance@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
CEO	Mr. Anand Singh	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1101	anand.singh@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM
Principal Officer	Mr. Sham Chandak	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai – 400093.	+91 22 6940 1123	sham.chandak@eliosfin.com	Mon to Fri 9.30 AM – 5.30 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI : <https://scores.sebi.gov.in/> or

NSE : <https://investorhelpline.nseindia.com/NICEPLUS/> or

BSE : <https://bsecreg.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Annexure B

KMP Details of Elios Financial Services Pvt. Ltd.

Sr. No.	Name of the Individual	Designation	Contact Number	Email Id
1	Mr. Anand Singh	CEO / Designated Director	+91 22 6940 1101	directors@eliosfin.com
2	Mrs. Juhi Singh	Designated Director	+91 22 6940 1100	directors@eliosfin.com