

Annexure A

Escalation Matrix of Elios Financial Services Pvt. Ltd.

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Ms. Neha Chheda	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai - 400093.	+91 22 6940 1125	helpdesk@eliosfn.com	Mon to Fri 9.30 AM - 5.30 PM
Head of Customer care	Mr. Vipul Mehta	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai - 400093.	+91 22 6940 1124	vipul.mehta@eliosfn.com	Mon to Fri 9.30 AM - 5.30 PM
Compliance Officer	Ms. Vrinda Ganve	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai - 400093.	+91 22 6940 1102	compliance@eliosfn.com	Mon to Fri 9.30 AM - 5.30 PM
CEO	Mr. Anand Singh	S6-3, 6th Floor, Pinnacle Business Park, Mahakali Caves Road, Andheri (East), Mumbai - 400093.	+91 22 6940 1101	anand.singh@eliosfn.com	Mon to Fri 9.30 AM - 5.30 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI : <https://scores.gov.in/scores/Welcome.html> or

NSE : <https://investorhelpline.nseindia.com/NICEPLUS/> or

BSE : <https://bsecreg.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Annexure B

KMP Details of Elios Financial Services Pvt. Ltd.

Sr. No.	Name of the Individual	Designation	Contact Number	Email Id
1	Mr. Anand Singh	CEO / Designated Director	+91 22 6940 1101	anand.singh@eliosfin.com
2	Mrs. Juhi Singh	Designated Director	+91 22 6940 1100	juhisingh.edu@gmail.com